

Sl. No.	Claims Experience	No of claims outstanding													
		Fire	Marine Cargo	Marine Hull	Engineering	Motor OD	Motor TP	Health	Overseas Travel	Personal Accident	Liability	Crop	Credit Insurance	Misc	Total
1	Claims O/s at the beginning of the period	687	26	-	16	7,708	2,460	254	1	11	310	-	-	80	11,553
2	Claims reported during the period	251	57	-	26	39,024	740	6,319	31	40	1,702	22	-	148	48,360
3	Claims settled during the period	68	41	-	8	34,283	347	4,307	19	16	1,288	17	-	104	40,498
4	Claims repudiated during the period	7	-	-	-	1,554	13	164	5	7	117	-	-	7	1,874
5	Claims closed during the period	8	5	-	3	4,148	41	437	6	4	184	-	-	27	4,863
6	Claims O/s at the end of the period	855	37	-	31	6,747	2,799	1,665	2	24	423	5	-	90	12,678
	<b>Claims Ageing</b>														
	Less than 3months	208	18	-	19	6,036	606	1,570	2	21	402	5	-	45	8,932
	3 months to 6 months	165	8	-	6	391	356	70	-	-	15	-	-	10	1,021
	6 months to 1 year	314	11	-	6	290	1,255	22	-	3	5	-	-	34	1,940
	1 year and above	168	-	-	-	30	592	3	-	-	1	-	-	1	786
	<b>Claims Settlement Ratio</b>	<b>92%</b>	<b>100%</b>	<b>0%</b>	<b>100%</b>	<b>96%</b>	<b>97%</b>	<b>97%</b>	<b>83%</b>	<b>74%</b>	<b>93%</b>	<b>100%</b>	<b>0%</b>	<b>95%</b>	<b>96%</b>
	<b>Claims Repudiated Ratio</b>	<b>8%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>4%</b>	<b>3%</b>	<b>3%</b>	<b>17%</b>	<b>26%</b>	<b>7%</b>	<b>0%</b>	<b>0%</b>	<b>5%</b>	<b>4%</b>

Note: Claims settlement ratio =(Claim settled + Claims closed)/(Opening + Reported - Closing)

Note: Claims repudiated ratio =(Claim repudiated)/(Opening + Reported - Closing)